

# IMPORTANT CONVERSION NOTICE



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## Services May Be Affected May 24 – June 3 Due to a Core System Conversion

We will upgrade our data processing system in late May/early June.

**From 6 p.m. on Friday, May 31 through 9 a.m. on Monday, June 3, the following services will be unavailable:**

- **Lobbies and drive-thrus**
- **CO-OP Shared Branching:** This includes other participating credit unions.
- **Telephone banking**
- **Mobile app**
- **Online banking**
- **Bill pay:** The last day to schedule a payment is **Thursday, May 23**, with service to resume on June 3.

The following services should not be affected, but please prepare to have cash on hand if needed:

- **ATMs**
- **Debit cards and credit cards**

For up-to-date information on the conversion, please [bookmark our Conversion page](#), or click 'Conversion' in the top menu bar of our [website](#). We appreciate your patience as we work to serve you better!

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